



Watch this brief video to prepare for delivery

DELIVERY CHECKLIST

ATTENTION! Shipments are over 500 lbs. Please have two able-bodied people ready at delivery to assist with unpacking your cabinets.



IF THE PRODUCT IS SHOWING VISUAL DAMAGE:

1

Accept your shipment

NewAge will address any delivery issues promptly.

2

Note the damage on your receipt

Write the number of boxes damaged and describe the damage (i.e. ripped carton, damaged box, etc.) beside or near your signature.



3

Take photos of:

1. Entire shipment on the pallet
2. Damage to the packaging
3. Close-up of the damaged area
4. Signed receipt, indicating damage



4

Contact us

Email NewAge with:

1. Your order number
2. Your photos
3. # of damaged pieces

Phone 1.877.306.8930

Web www.newageproducts.com

Email support@newageproducts.com